



ONE LOVE REWARDS FAQ'S

❖ Keeping Your Profile Updated

1. Go to www.oneloverewards.com
2. Go to the "My Profile" link at the bottom of the home page and click "Enter"
3. Proceed to make changes

Remember, only you can make changes to your account. Keeping your information up to date ensures that we are able to remain in contact with you.

❖ Cash Reward For the Top-Booking Travel Agent of the Month

Each month, a check for three hundred (US\$300.00) will be presented to the agent who has the most recorded bookings for that month. (Minimum of 10 bookings required).

❖ Earn Points to Shop in the One Love Rewards Online Store by Recording Your Bookings

Use points accrued from your recorded bookings to order products & services from the online reward store.

❖ A Downloadable Graduate Diploma

Once you have completed the course and graduated, a downloadable graduate diploma will become available on your profile. If you are already a graduate, you should see the diploma icon. Click on the icon to download and print your diploma.

❖ Meet and Greet Courtesies At Sangster International Airport

On island complimentary Meet and Greet courtesies at the airport and escorted service through Immigration and Customs are available for Jamaica Specialists and one (1) guest travelling on the same date/flight. This welcome courtesy, provided by the **Jamaica Tourist Board**, is based on availability at the time of request. **Agent must have recorded a minimum of three (3) bookings within the previous 12 months in order to qualify.**

To secure the JTB Meet & Greet Courtesies, Email your interest at least **two weeks prior** to departure to Heather at hbeckno@visitjamaica.com. A format will be sent to you for processing. (jtbcanada@visitjamaica.com for Canadian Specialists).

❖ Meet and Greet Courtesies For Bride/Groom Clients

On island complimentary Meet and Greet courtesies at the airport and escorted service through Immigration and Customs for agent's **Bride and Groom Clients**. This courtesy, provided by the **Jamaica Tourist Board**, is based on availability at the time of request. **Agent must have recorded a minimum of three (3) bookings within the previous 12 months in order for the clients to qualify for the service.**

To secure the JTB Meet & Greet Courtesies, Email your interest at least **two weeks prior** to departure to Heather at hbeckno@visitjamaica.com. A format will be sent to you for processing. (jtbcanada@visitjamaica.com for Canadian Specialists).

❖ 50% Discount At Club Mobay & Club Kingston (Arrivals/Departures)

A 50% discount is offered to Jamaica Travel Specialists and one (1) guest when travelling on the same date/flight during off peak periods (May - November). Special rate **may not** apply from December through April due to demand. You should email your request at least two weeks in advance to Heather at hbeckno@visitjamaica.com. A format will be sent to you for processing. (jtbcanada@visitjamaica.com for Canadian Specialists).

NB: As of July 2016, to benefit from the preferred Industry Rate from VIP Attractions, **ALL AGENTS MUST PROVIDE** a valid Accredited Industry Card (IATAN/CLIA/ACTA etc.) along with your business card.

❖ **Independent Site Inspections**

If you are visiting Jamaica and would like to use the opportunity to conduct site inspections of hotel properties, the JTB will assist in arranging same on your behalf. Email request to your Business Development Officer at least **two weeks prior** to your trip. Your request should include:

1. Your travel dates
2. Property where you will be staying
3. Date/time you are available for the site inspections
4. List of up to 4 properties you would like to see

Properties requested must be located in the resort area where you are staying

❖ **Listing On www.visitjamaica.com**

Agent/Agency contact information listed on the "Find a Travel Agent" on www.visitjamaica.com.

In order for you to be listed on the [visitjamaica.com](http://www.visitjamaica.com) website- Travel Agent Locator, you will need to become a member of the Jamaica Tribe (*information on how to become a member is on the Jamaica Travel Specialist Site*).

❖ **Jamaica's Monthly E-Newsletter, which lists deals across the island for clients to consider**

❖ **Top 50 agents & companions invited to attend the Annual 'White Affair' Awards Weekend.**

Bookings recorded and travelled between November 1 of the previous year and September 30 of the current year will be verified and counted towards your eligibility to become one of Jamaica's Top 50 Booking Agents for the current year. The JTB covers the cost of your trip, including air and accommodations. Companions are required to cover their own airfare.

Your JTB Representative

Your JTB representative covers the area where YOU physically work/reside, not necessarily where your host agency is located. For a list of the JTB Sales Team members and the territories they cover, log on to your account on www.oneloverewards.com and click on "Library/Resources," then the "Jamaica Tourist Board - USA Overseas Head Office" tab to download the PDF file.